



ENVIRONMENTAL AND SOCIAL SUSTAINABILITY POLICY

Palais Hansen Kempinski is committed to achieving best practice results in environmental and social sustainability and has been working with EarthCheck as the world's leading benchmarking and certification provider for the past five years.

The 5-star Superior Palais Hansen Kempinski offers a modern and luxurious lifestyle in a historic Palais in the heart of Vienna. There are 152 elegant rooms and suites, the restaurants "Die Küche Wien" and "EDVARD", the Lobby Lounge with bar and cigar lounge, the 26°EAST Bar, the Kempinski The Spa with fitness studio, nine event rooms, a perfumer as well as a car rental service.

At Palais Hansen Kempinski, we are aware of the impact of hotel operations on the environment and the public and we always strive to reduce this to a minimum. For this reason, we have introduced an environmental management system that meets the requirements of the EarthCheck corporate standard. Our Director of Engineering has been appointed as EarthCheck Coordinator and together with the hotel's Green Team he is responsible for improving the hotel's sustainability standards.

Sustainability is not just a buzzword for us, but a serious task and part of the Kempinski DNA. Our team therefore strives to minimise the ecological footprint of our activities and to integrate sustainability into our daily work.

In compliance with applicable laws and regulations, we have set ourselves the goal of achieving international best practice results. Measures have been introduced to reduce energy and water consumption and waste generation while improving the hotel's performance. For our business partners and suppliers, the focus is on regional products, local services, strengthening fair trade and reducing environmental impact through the use of district cooling.

We encourage our employees to make all key stakeholders, including guests, suppliers and service providers, aware of our commitment to environmental and social sustainability and motivate them to become actively involved in promoting sustainability.

Florian Wille General Manager

7 January 2020

HINT: This policy is a public document and is revised annually.